



ISM-Code Certification

Local Control Nr:
MMI1200462

RENEWAL DOC AUDIT REPORT

COMPANY		OFFICE FUNCTIONS		
Name	CARNIVAL CRUISE LINES	Type	Main Office	
Number	2057932	Functions	Management	Technical
Address	Carnival Place 3655 NW 87th Avenue		Manning	Commercial
City, Zip	Miami, FL, 33178-2428	No of Personnel	125	
Country	USA			

DOC(s) HELD				
Flag	Number	Issued by	Expiry Date	Status
Panama	MMI-0706007/a	Lloyd's Register	24-Sep-12	Active
Bahamas	MMI-0706007/b	Lloyd's Register	24-Sep-12	Active
Malta	MMI-1200388	Lloyd's Register	24-Sep-12	Active

SHIPTYPES ON THE DOC(s) HELD

Ship types: Passenger Ship

Other Cargo Ship:

- When more DOC's and/or ship types are held by the company identify these in subsequent pages of this report
- Actual ship types per DOC issued are to be identified in the DOC's attached to the report.

AUDIT DETAILS		STATUS OF FINDINGS	
Procedure	MAR-MMS-GL030	Major NCN (s)	nil
Controlling Office	MMSO-Americas	Downgraded Major(s)	nil
Audit Location	Miami	NCN (s)	nil
Start/ Completion	13/08/2012 - 17/08/2012	NCN's closed	08/11/01 and 08/11/02
CONCLUSION & RECOMMENDATION		NCN's outstanding	nil
SMS found satisfactory implemented for issue of new DOCs. Issue of full term DOCs is recommended.		OBS raised	5
Lloyd's Register North America, Inc. USA, East Coast BBB Miami, Florida		ACTION	
		New Full term DOC's to be issued	

The shore base has been audited against the requirements of the ISM-Code and was found to be satisfactory unless otherwise indicated	I have checked that the details in this report are correct and acceptable
Lead Assessor SIGN J.H. BOLLERMAN ARN 103 and assessor W PEETOOM ARN 149 17/08/2012	Client Name SIGN D. Rosnani VP Compliance, Env. & Occup. Safety

Attached to this report Audit Plan (closed) NCN(s) Crew- /Fleetlist Certificate(s)

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RENEWAL DOC AUDIT REPORT

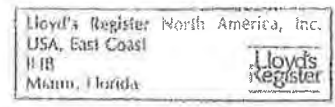
PRIORITY ITEMS	
Availability, knowledge & implementation of rules, regulations and flag requirements (CI 1.2.3. and 6.4)	LR Rulefinder with LR rules and IMO publications included in the electronic SMS together with links to the websites of flag states ships are registered with.
Implementation of risk management controls (1.2.2.2.)	Risk management tools are available in the SMS and implemented as deemed necessary
Ship/shore communication and follow-up including communication with the DPA (4 & 6.7)	Both DPAs are involved in SMS reviews and also visit ships on a regular basis to ensure good communication links exist between shore side and the vessels.
Status on ship(s) statutory & class certification; outstanding memos/ conditions (1.2.3)	Class and statutory records reviewed were found satisfactory
Status on contingency plans & drills including evaluation and reporting (8)	Shoreside emergency response exercise was last conducted in march 2012 and lessons learned are being evaluated for improvement, Next shoreside drill is scheduled for September 2012.
Status on ships (planned) maintenance for deck & engine-room including FFA, LSA & 'critical equipment' (10.2)	INFOSHIP software system maintained and found in order with some minor exceptions
Review in- and external audit reports as applicable including findings and associated corrective actions (9)	Internal audit reports available and found in order. Due to process in place it sometimes takes a while to close out findings since all involved need to be aware and this seems to be effective.
Management review & review of the company's safety policy (2.1 & 12.2)	Management review including policy review and evaluation of SMS effectiveness is completed annually and supplemented with a with a 6 monthly review meeting. Senior management is found very involved in this process.
Reporting NCN's/ accidents/ hazardous occurrences, (risk) investigation/ analysis and follow up (9.1)	NCN and other finding tracking is found well organized, although the process to close out a finding is not always easy if there are multiple actions to close, i.e. a corrective action and a preventative action.
Sample internal audits & follow up for the fleet, including verification that audits take place within required time scales (12.1)	Audits are all taking place and are scheduled within the required time scale and internal audits reviewed show proper follow up.
Verify the identification and status of any outstanding NCN's for the fleet (9)	NCN's generally addressed and/or closed out when due
Review of changes made to the SMS, note revision status (11)	Revisions reviewed and found in order
OTHER	
OTHER	
OTHER	

REPORT

Any "Observation" included in the following narrative relate to omissions or potential deficiencies in the management system which may, if not corrected, lead to a non-conformity in the future. Observations to be sequentially numbered and with relevant clause number.

This is the report for the renewal ISM office audit for Carnival Cruise Lines (2057932) in Miami, FL on August 13-17, 2012. The audit was conducted in accordance with the attached Audit Plan and LR Procedures (MAR-MMS-GL030) and applicable flag administration requirements, covering all areas of the ISM code.

An opening was held with senior management representatives from the various departments, covering Introduction of the auditors, explanation of the scope and objective of the audit, audit method including sampling method and use of audit trails, reporting method including the use and grading of non-conformity notes, the audit log and observations, confirmation that resources, documentation and facilities are available, safety requirements and agreement of the audit plan.



It was found that the SMS is operating satisfactory with the comments below and clearly dedicated teams continue to be in place to implement and maintain the SMS.

Noteworthy Comments:

In the Compliance department there was a clear overview of all internal and external audit findings and both NCNs from last year LR office audit were clearly addressed.
The new Compliance Management System module in GCL's InfoShip software is found a good improvement and very usefull in information sharing. The system will also be used for management of Conditions of Class, Memo items and Non Conformities.

The technical operations department is currently under a complete reorganisation and it is evident that all fleet audit findings are tracked and common findings addressed with a higher priority. A great improvement was observed since last year audit in damage reporting and survey due date tracking.

The hotel department audited showed several hotel processes relating to safety clearly documented and all were found fully aware of the SMS requirements.

The Human Resources department has recently relocated the Monaco department to Miami and it was already clear this is a great improvement. All HR staff involved in the audit showed clear commitment and the Access Database in use is found very easy to use and records reviewed were found complete.

Observations:

1. Cl.1 Although generally the Malta flag requirements were found included in SMS and complied with, it was observed that at the time of the audit, it could not be confirmed if Malta flag requirements concerning Medical Oxygen Cylinder inspections and Testing; and Marine Equipment Directive (MED) Type Approval Certification were fully met.
- It was mentioned that Medical is working with a knowledgeable vendor for testing and refilling of medical oxygen bottles but due to a recent personnel change in Medical, this could not be confirmed.
- In Technical Purchasing the MED was not known however, it was mentioned that at this time no items were purchased yet for Carnival Spirit and that Compliance group would be consulted on regulatory items before any purchases were going to be made.

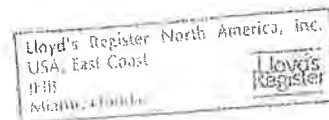
2. Cl.3 HR procedures and job descriptions in the SMS are to be updated to no longer reflect the Monaco office.

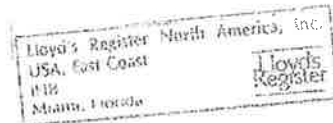
3. Cl.7 Enclosed space entry procedures include questions on the hazardous atmosphere in the tanks and connection to marine sanitation devices but gives no guidance or instructions to address cleaning or other preparations to address possible bio-hazards in preparation of tank entries.

4. Cl.9 Close out of findings of internal audit findings not always clearly defined with one close out date where corrective action and preventative action are separate actions.

5. Cl.11 Formal fleetwide instructions and guidance notes sometimes take more than 12 months and in some cases leads to confusion with crew that moves between vessels with different procedures in place.

A Closing meeting was held on with senior management where audit criteria were re-confirmed and sampling method discussed. It was explained that where no non-conformities were reported it did not mean that none exist. The company management were thanked for the excellent cooperation and hospitality experienced during the audit. No Non conformities were issued and the observations raised were discussed. New Full term DOCs and an updated fleetlist will be issued after LR report vetting. Flag endorsed Declarations of Company were verified during the audit.





ISM-Code Certification

FLEETLIST

Company:		CARNIVAL CRUISE LINES ; ID #: 2057932		
Audit location:		Miami		
Fleet:				
NAME	IMO	TYPE	FLAG	ADDITIONAL INFO
CARNIVAL BREEZE	9555723	Passenger Ship	Panama	
CARNIVAL CONQUEST	9198355	Passenger Ship	Panama	
CARNIVAL DESTINY	9070058	Passenger Ship	Bahamas	
CARNIVAL DREAM	9378474	Passenger Ship	Panama	
CARNIVAL ECSTASY	8711344	Passenger Ship	Panama	
CARNIVAL ELATION	9118721	Passenger Ship	Panama	
CARNIVAL FANTASY	8700773	Passenger Ship	Panama	
CARNIVAL FASCINATION	9041253	Passenger Ship	Bahamas	
CARNIVAL FREEDOM	9333149	Passenger Ship	Panama	
CARNIVAL GLORY	9198367	Passenger Ship	Panama	
CARNIVAL IMAGINATION	9053878	Passenger Ship	Bahamas	
CARNIVAL INSPIRATION	9087489	Passenger Ship	Bahamas	
CARNIVAL LEGEND	9224726	Passenger Ship	Panama	
CARNIVAL LIBERTY	9278181	Passenger Ship	Panama	
CARNIVAL MAGIC	9378486	Passenger Ship	Panama	
CARNIVAL MIRACLE	9237357	Passenger Ship	Panama	
CARNIVAL PARADISE	9120877	Passenger Ship	Panama	
CARNIVAL PRIDE	9223954	Passenger Ship	Panama	
CARNIVAL SENSATION	8711356	Passenger Ship	Bahamas	
CARNIVAL SPIRIT	9186647	Passenger Ship	Malta	
CARNIVAL SPLENDOR	9333163	Passenger Ship	Panama	
CARNIVAL TRIUMPH	9138850	Passenger Ship	Bahamas	
CARNIVAL VALOR	9236389	Passenger Ship	Panama	
CARNIVAL MAGIC	9378486	Passenger Ship	Panama	
CARNIVAL VICTORY	9172648	Passenger Ship	Panama	

Lloyd's Register North America, Inc.
 USA, East Coast
 IIB
 Miami, Florida

17 August 2012

Management System Certification

AUDIT PLAN

Company: CARNIVAL CRUISE LINES ; ID #: 2057932

Audit location: Miami

Language of the Audit: English

The auditor shall prepare this plan prior to, or at, the Opening Meeting. It should reflect the order in which the topics are to be covered. Opening & Closing meetings are to be included on the plan. The language of the audit is in English unless otherwise indicated on this plan. The plan shall be in conformance with applicable Lloyd's Register procedures. Where an audit lasts for more than one day, at the end of each day a meeting will be held with the management of the Company to discuss progress and findings to date. It should be remembered that this is a plan, and that deviations may be made due to operational requirements or audit findings. All times are approximate.

DATE/ TIME	AUDITEE	FUNCTION/ ACTIVITY
13/08/12 @ 09.30	Auditor	Opening Meeting covering: Introductions, Confidentiality, Explanation of the Scope and Objective of the Verification, Description of the Audit Method including sampling and the use of verification trails, Grading of Findings and Reporting Method explained.
10.00	Compliance department	SMS changes, NCN tracking and follow up, electronic record keeping, Management reviews
13.45		Incident reporting and analysis
14.30	VP Compliance /	Link with senior management, Compliance department issues and challenges, flag requirements
15.00	DPA Security Services	Tracking and follow up of security audit findings, shore side drills and exercises
14/08/12 @ 08.30	HR	HR processes, crew and officer schedules, evaluations, training and familiarisation
15/08/12 @ 9	SVP Tech Ops	Management review, tracking and follow up on audit findings, fleet challenges, commitment from the top
10.00	Technical Operations	Survey status, ship inspections, maintenance issues, Dry Dock planning, support of vessels
15.00	VP Nautical Safety & Ops	Bridge procedures, port evaluations, training evaluation and improvements, tender procedures
16/08/2012	Hotel	Guest commerce processes relating to safety, SMS procedures, USPH requirements, Entertainment safety procedures and risk assessments, shoreside emergency response, internal and external audit findings
	Department Safety Group	Maintenance of safety equipment in PMS safety, new maintenance items added, support to fleet, SMS procedures
	Medical Department	Maintenance medical equipment, MED requirements for Malta flag vessel, credentialling medical staff, USPH, SMS procedures
	Environmental Department /	Regulatory compliance, reporting, ship visits, communications, ECA, DPA responsibilities
	DPA	
	Technical Operations	Electrical Director responsibilities, Ship Manager responsibilities, planned maintenance records, survey status, reporting, emergency preparedness,
	DPA	reporting and follow up, DPA responsibilities
	Auditor	Follow Up & Reporting
17/08/12 @ 11:00	Auditor	Closing Meeting covering: Confirmation of the Scope and Objectives of the Verification, Explanation that the verification was based on a Sampling Process and that if no non-conformities were reported it does not mean that non exist, Summary of the findings and that a recommendation for the Certificate(s) is subject to review.

Lead assessor: J.H. BOLLERMAN ARN 103, and assessor: W PEETOOM ARN 149

